

The integrated management system policy SPG

Safichem projects Group is a group of engineering and contracting companies with common ownership. SPG offers its customers comprehensive services, including proposals, supply and construction of investment units, primarily in the area of water management, energy, and chemical and petrochemical industries. A group of Safichem Projects Group consists of companies Chemoprojekt, a.s., Prague, Technoexport, a.s., Prague, Technoexport Storage, a.s., Prague, Aquatis, a.s., Brno, Energochem, a.s., Brno, IDO Hutny project, a.s., Bratislava, and Ch-Projekt Plzeň, s.r.o.

The vision of the group is to succeed as an important supplier of turnkey projects (EPC) in the territories and industries defined by the strategy of SPG. In accordance with this vision, group's objective is continuously meeting the needs of both, new and repeat customers, with regards to the specific needs of a specific client. Customer satisfaction is based on the long-term knowledge base, high level of know-how and engineering experience of SPG employees, whereas keeping the skill at the top level.

The aim of the group is a continuous improvement of the efficiency and quality of services provided. We achieve this through a continuous improvement of the Integrated management system, the company's internal processes, and by improving the adaptability to market conditions and changes in the environment.

Quality Management System Policy (QMS)

The quality management system (QMS) is being developed in accordance with the requirements of ISO 9001 standards. The objective is to provide and ensure meeting expectation of our customers (and all involved parties), while delivering safe products and services according to guaranteed parameters of a contract.

We consider customer satisfaction as the foundation for the successful development of our business. We promote an atmosphere of an open communication among the employees of each company within the SPG. This allows us to advance and develop professional potential of each employee, and at the same time contribute to the achievement of high quality of provided services.

With a measurement and proper process control the system guarantees maintained a steady quality of the products and services that our customers expect. We put our efforts in area where we can affect the quality of our services based on past and documented experiences, and with skills and qualifications of current employees and partners. With that we prevent inefficient cost increases and loss of customer satisfaction. We actively seek opportunities for improvement, and changes are responsibly documented in the knowledge database system.

A lead employee, accountable for the process implementation, takes a responsibility for the process development, identification of process-related risks, and monitoring the effects of risks.

Environmental Management System Policy (EMS)

The environmental management system is being developed in accordance with the requirements of ISO 14001. The norm requires us to follow and comply with legal and other regulations associated with the environment. At the same time, if a customer requires, the SPG is prepared to follow better, environmentally suited policy, while systematically improving environmental impacts, whether direct or indirect, and which we want to contribute to preserve for our future generations.

As we understand the responsibility towards the environment, we follow the following principles:

- In our companies we implement and are committed to fulfil activities in accordance with environmental laws, regulations and requirements of our customers;
- For customers, we provide and define the environmental characteristics of products and environmental aspects of the processes
- In caring for the environment, we have preventive measures which contribute significantly to the improvement of the environment. We reduce the environmental pollution through the adoption and implementation of the environmental objectives and programs; the direct responsibility for respecting environmental rules shall be borne by the employee's supervisor.

- Consistently we pay attention to the environmental awareness among all employees by promoting the best practices and principles of environmental protection. We communicate with the State administration, local authorities and all stakeholders, while exchanging the knowledge and experience in the area of the environmental protection.

Occupational Safety and Health Policy (OHS)

We develop the occupational health and safety management system in accordance with the requirements of ISO 45001, through which we are committed to consistently meet the statutory requirements and to improve the system of prevention and its monitoring. We identify the threats in the implementation process and train our employees to fulfill their obligations of being aware of the risks in the work environment. We monitor the real behavior of our employees and partners, confirming the correct understanding of the rules and the impact on the performance of the processes.

We recognize the responsibility toward the protection of health and life and therefore we follow the following principles:

- In our companies, and on construction sites, we conduct business in accordance with all legal and other requirements in the area of occupational health and safety;
- To reduce a number of work accidents and work-associated hazards we apply preventive measures in all management decisions; direct responsibility for the safety and health takes the employee's supervisor.
- We guarantee priority to a sustainable development and the constant awareness of managed personnel with an objective to increase the protection of health at work, as we consider the safety to be an integral part of our business activities.

The Information Security Management System Policy (ISMS)

The information security management system is being developed according to the requirements of ISO/IEC 27001 through appropriate measures to protect the information of our customers, licensors, suppliers, as well as our know-how, in order to provide a required degree of confidence that the documented and sensitive information is not being exposed or put at risk. We achieve this objective by building awareness among employees about the significance of the information in terms of their protection, operation, inspection, maintenance and continual improvement of the management system of information security in terms of implemented processes and their risks.

Primary resources for information security management within the Group SPG are the legal regulations, norms and policies, including non-disclosure agreements or relevant articles of the trade agreements, which must be in compliance with information security management process.

As a principal meaning of the information security we understand that the process of protection of information must be on a highest level respecting rules of confidentiality, integrity and availability.

Corporate Social Responsibility Policy (CSR)

We develop social responsibility system in accordance with the requirements of ISO 26000. The implementation process within the SPG group requires us to work in accordance to the Code of Employment and the Code of Ethics, which ultimately improves corporate culture with respect to management decisions and a conduct of any staff employees. The Code itself formulates desirable ways to manage relations with the public, customers and partners, and helps create ethical work environment.

The integrated management system policy is binding policy required for all employees within the SPG.

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